



# Kaukin Anton

Male, 31 year, born on 22 April 1983

+7 (926) 522-83-11 — preferred method of communication

tonchik@tonchik.ru

Другой сайт: <http://tonchik.ru>

Reside in: Moscow, m. Slavyanskiy Bul'var

Citizenship: Russia, work permit at: Russia

Ready to relocate, ready for business trips

## Desired position and salary

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### Senior Engineer / Technical Manager

IT, Internet, Telecom

- Project Management
- CTO, CIO, IT Director
- Consulting, Outsourcing

Employment: full time, part time, project work

Work schedule: full time, shift schedule, flexible schedule, remote working

Desired travel time to work: less than hour

## Work experience — 13 years 4 months

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November 2014 —  
till now  
4 months

### Deutsche Bank

Moscow, [www.db.com/russia](http://www.db.com/russia)

#### Senior Infrastructure Engineer

DevOps tasks combined with technical project management.

Resolving issues, executing DevOps tasks, deploying software, development of automation scripts.

Investigation of problems, detecting root causes, development of workarounds and fixes.

Raising and managing incidents, service and change requests.

Achievements: I've found root cause of Sev. 2 downtime in production and after have noted at my line manager's year end review.

September 2014 —  
November 2014  
3 months

### AT Consulting

Moscow, [www.at-consulting.ru](http://www.at-consulting.ru)

#### Senior IT service manager

Work at the customer side of Russian-wide project of development of Unified Operations Center:

- \* Delivery SLA by coordination of all support lines;
- \* Putting services into operation after development and integration;
- \* Managing of service managers group;
- \* Building 2nd support line.

Service/Incident/Problem/Change/Process Management.

July 2011 — March  
2014  
2 years 9 months

### RosBusinessConsulting

Russia, [www.rbc.ru](http://www.rbc.ru)

#### Deputy Head of Technical Support Department (CTO-1)

In combination with System Administrators Head:

Planning of development and upgrade processes of internal IT infrastructure in the responsibility zone.

Analysis of requirements and wishes of other business units and top managers and business process analysis in the field of view and usage of infrastructure in the responsibility zone. Creating projects for realization of requirements and wishes, process optimization. Defence of projects in front of top managers.

Development of project estimation documentation.

Participation in preparation of IT budget for year based on previously obtained requirements and wishes, approved projects, current state of responsibility zone.

Interaction with IT service partners and providers, equipment suppliers. Negotiations and renegotiations of contracts and applications.

Project management of infrastructure modernization and development according to budget and plans of management.

June 2007 — March  
2014  
6 years 10 months

## **RosBusinessConsulting**

Russia, [www.rbc.ru](http://www.rbc.ru)

### **System Administrators Head**

System administrators department management (4 Unix, 2 Windows, 2 Network, 4 Duty).

Design including selection of technologies and equipment, development, support and management of variety corporate IT systems: public high-load web sites, public and internal IP systems and services.

IT audit, education (couching), documentation.

Formalization of business processes in which department involved, creating policies, disputes solutions.

Full responsibility for all company servers (480+) and 24x7 up-time of data center (Tier-3 like, 300kVA, 40Racks/3Zones) and co-locations.

Successfully developed architecture of secure remote office connectivity to HQ using different types of communication channels and placed into production mode.

Get acquainted with building technologies and requirements for infrastructure of data-centres (IP networks, power supplies, HVAC, security) providing continuous uptime of services.

December 2012 —  
October 2013  
11 months

## **RosBusinessConsulting**

Russia, [presscentr.rbc.ru/](http://presscentr.rbc.ru/)

### **RBC Press Conference Center project team member.**

Participation in project team as a architect of infrastructure, mainly IT, and inspector after integration of Audio-Video System. Post-integration management of tune-up of AV System and real time video broadcasting system.

Got first from start to finish experience in professional video and multimedia systems.

May 2006 — June  
2007  
1 year 2 months

## **RosBusinessConsulting**

Russia, [www.rbc.ru](http://www.rbc.ru)

### **Senior Unix Administrator**

Design, development, support and management of company IT services (public high-load and clustered web projects, internal IT services and systems).

Internal audit, emergency solving of critical malfunctions.

Control of tasks, system administration of main and highly important services, couching.

Full responsibility for operability of all company Nix\* servers.

Got experience of SunRay cluster setup.

Got first experience of team leadership and management of IT department.

August 2005 — May  
2006  
10 months

## **RosBusinessConsulting**

Russia, [www.rbc.ru](http://www.rbc.ru)

## RBC NOC Unix system administrator

System administration of Linux and FreeBSD systems of hosting.rbc.ru project (web-hosting provider):

web, MySQL, mail (CommuniGate, qmail, sendmail). Setting up of OS and applications for co-location clients, technical support of co-location and mass hosting.

Got first experience in cluster and high-load systems operations.

February 2005 —  
June 2005  
5 months

## ZAO Inkvest

Moscow, [veernet.ru](http://veernet.ru)

### System administrator

System administration of core of Internet cable provider. (2000 clients connected in Moscow district using MEN). Setting up and system administration of NetUP UTM billing running at FreeBSD 4.8 and 5.3, Firewalls, NAT, Routing.

Web services: apache & IIS + asp & php + MySQL & Microsoft SQL Server, DNS, Mail servers.

Development of backup processes and monitoring systems. Management of active network equipment (3COM, level 2 and 3).

Got CISCO and MEN knowledge.

October 2003 —  
February 2005  
1 year 5 months

## NEO Center, Consulting Group

Moscow, [www.neoconsult.ru/](http://www.neoconsult.ru/)

### System administrator

One person technical support (helpdesk) and system administration of whole company network in several distributed offices (up to 100 workplaces total). Support and setup of highly integrated servers based on ASP Linux (RedHat clone) and Slackware with Samba package as PDC & Primary file server, FireWall, NAT, Proxy.

Design, development and putting into operation of new office LANs, buying of PCs, network equipment, inspection before payment and creation of structured cable systems, participate in setup of access control, CCTV and air conditioning systems, further support of it.

Setup and support of Windows Server 2003.

Got PBX (Panasonic KX-TDA200 based) base knowledge, experience of interaction with contractors.

July 2003 —  
September 2003  
3 months

## RosBusinessConsulting

Russia, [www.rbc.ru](http://www.rbc.ru)

### Helpdesk specialist

Technical support service assistance. Setting up PCs: MS Windows, Office, antiviruses. Diagnostics of hardware and software malfunctions, problems solving, providing end users education-like consultations.

Got experience in support of large-scale corporate network (1000+ users)

February 2003 —  
June 2003  
5 months

## MESI (Moscow State University of Economics, Statistics and Informatics)

Russia, [mesi.ru](http://mesi.ru)

### Engineer of light and sound systems

Deployment, setup and support of sound systems for University public events (concerts, discos) and sound managing it.

Took part as a worker in sound and lights system construction in the university event hall. Got experience of deployment of 220V/AC power and sound lines.

May 2001 — June  
2003  
2 years 2 months

## MESI (Moscow State University of Economics, Statistics and Informatics)

Moscow, [www.mesi.ru](http://www.mesi.ru)

### Deputy Head of Students Council

Participation in the process of creating from scratch of Students Council and all non educational activities and public events for students: university newspaper, "Miss university" show, discos, etc. Participation in meetings of Academic Council and other meetings as representative of students.

February 2002 —  
December 2002  
11 months

## MESI (Moscow State University of Economics, Statistics and Informatics)

Russia, mesi.ru

### Programmer

Programming of e-learning systems, got first experience of commercial programming, successfully got skills of Visual Basic for ASP, SQL, COM

Besides, during last 3 month of work performed the functions of a helpdesk for our team and system administrator of internal servers, including university web-site. For the first time explained the need for server upgrade and clean setup of web server to department manager.

Got experience of Linux Samba servers setup in native WinNT domains, creating Win 2000 Server domains, setting up Windows 2003 Server (.Net Enterprise Server RC 1)

## Education

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### Master

2005

### Moscow State University of Economics, Statistics and Informatics

Applied mathematical software and administration of information systems, Mathematical programmer specialized on information systems administration processes (Master of Computer Science)

## Key skills

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Languages

Russian — native

English — I am a fluent speaker

## Further information

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About me

Experience of:

- \* management of IT support service department
- \* interaction with contractors and suppliers.
- \* full support of high-load public services working 24x7x365;
- \* from help-desk to system administration and management of distributed LANs with 1500+ workstations and 300+ servers
- \* work in multicultural and world wide company

Diploma project title is "WEB-application development for automatization of IT service department processes" (ticket request system based on Java Server Pages + MySQL).

GPA is 4.61 Russian while 5 is "Excellent" and 4 is "Good"

Knowledge

- \* OS Unix based on Linux RHEL/Fedora and Slackware and FreeBSD (server and desktop including SunRay sides).
- \* Apache + nginx + PHP + MySQL, bind (DNS), ProFTPD, SQUID, ntpd, postfix, iptables, ipfw, pf, NAT, syslog, Open Ldap, memcached, kerberos, IPSEC, Perl, PHP, C, C++, Shell Script (bash, grep, awk, etc.), quagga, IP Video @ ffmpeg & vlc
- \* Apple MAC OS X Server basics
- \* Windows: setup and configuration of Windows 2000/XP/Server/2003, IIS, DNS, DHCP, SUS, MSSQL, ASP.Net. Development and support, security of MS Active Directory and Samba

integration.

\* Experience of development and support L2 и L3 LANs, WANs, MENs based on Cisco equipment.